

# SERVICE INFORMATION SHEET TNLC THRIVABILITY TRAINING & COACHING

Number: TRSIS9

Date: Jan 2016



#### RII Training Services

- Adv Diploma Risk unit RIIRIS601D
- Diploma of Surface Extraction Operations (Dip SOM)
- Certificate IV in Surface Extraction Operations (Cert IV SEO)
- Combined Cert IV SEO
  and Dip SOM
- Diploma of Mineral Processing (Dip MP)
- Diploma of U/G Metalliferous Mining Management (Dip UMMM)
- Certificate IV in Resource Processing (Cert IV RPL)
- Supervisors Skill Set

### **TNLC Services**

**RII Training Services** 

**BSB** Training Services

**Other RTO Services** 

## Supervisor Skills Set (Training & Assessment Pathway) [TRSIS9]

TNLC Thrivability Training & Coaching Pty Ltd offers a suggested Supervisors Skills Set by the public training and assessment pathway. It is also available for private delivery on-site. The training program involves undertaking 5 units of competency which form part of the Certificate IV in Surface Extraction Operations. These units are also valid across many workplace sectors, not just resources. Completion of these units may assist to provide direct entry into the Diploma of Surface Operations Management which can lead on to the ability to obtain a WA Quarry Managers certificate of competency.

#### Who should enrol:

Supervisors and step-up positions with less than 3 years supervisory experience. More experienced supervisors can also be directed to this program by their employer if they see benefits.

#### Benefits for attendee:

*Recognition* – The satisfaction that your years of hard work have been rewarded and existing and emerging skills have been recognised.

*Qualifications* – An opportunity to enter a nationally recognised qualification at either Certificate IV or in some cases Diploma level.

Upward mobility - Once the new skills have been demonstrated in practice it is likely that pathways for further career development and advancement will open.

#### Benefits for employer organisation:

Human resources – Improved likelihood of higher supervision retention rates. Human capital – Supervision with higher technical and attitudinal competence. Reputation – Seen as leaders in people development using the current RII training package.

#### Supervisors Skills Set Offering

Unit code	Unit title
RIICOM301D	Communicate information
RIIRIS401D	Apply site risk management system
BSBMGT401	Show leadership in the workplace
RIIWHS301D	Conduct safety and health investigation
RIIBEF402D	Supervise on-site operations

#### Delivery format:

We run the public 5 day Supervisor Skills Set block at least two or three times per year. We may also have the capacity to offer on-site delivery of the program subject to timing. On demonstration of competence a statement of attainment for the units is achievable by the attendee.

#### Director's comment:

Our company is very supportive of any attempts to improve the quality of supervision in the resources and other sectors. It has long been a statutory requirement in Queensland for mine supervisors to have risk (S1), investigation (S2), and communication (S3) competencies. The two additional units provide guidance on supervising the work team and its activities and how to provide leadership in the work place. Additional competencies that we believe are welcomed and expected in the work environment.